

2024

**Risk · Pro**

Connecting Risk Professionals

# RISKPRO INDIA

## SOC Advisory Services (SOC 1 and 2 Audits)



Risk Advisory IT Risk Advisory GRC Technology Training Recruitment

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**950+**  
**Happy Clients**

# Riskpro's Overview



**12+ years of business**



**950+ Clients**



**7+ Cities**



**90+ Team Members**



**10+ Strategic Partners**



**500+ Cities**

**Associate Firm Representation**



**Our growth story is continuous.**

# Riskpro Clients & Partners Presence



# Our Service Verticals

A hand in a white shirt sleeve points towards a futuristic digital interface. The interface features a large circular gauge with a needle, surrounded by various gears of different sizes and a network diagram with nodes and connecting lines. The background is a light blue gradient.

**Risk Advisory**

**IT Advisory**

**Technology**

**Trainings**

**Recruitment**



# Our Services



## Risk Advisory

- Risk Based Internal Audits
- Internal Financial Controls
- Standard Operation Procedures (SOPs)
- Legal Compliance Audits
- Environment Social Governance (ESG)
- Vendor Risk Management (TPRM)
- Fraud and Forensics
- Fraud Risk Framework
- SOX Compliance
- Internal Control Reviews
- Policy and Process Reviews
- Process Improvements
- Third Party Due Diligence
- Loan File Hind sighting
- Corporate Governance Advisory
- Branch Audits
- Integrity And Ethics
- Prevention of Insider Trading



## IT Advisory

- GDPR
- SSAE(SOC Audits)
- HIPAA Compliances
- Cyber Security Advisory
- Penetration Testing VA/PT
- Business Continuity/Disaster Recovery
- Firewall Audits
- PCI DSS Certification
- ISO 27001
- ISO 22301 (Business Continuity)
- IS Audit/ ITGC
- IT Service Management
- IT Assurance & Governance
- Personal Data Protection (PDP)
- CMMC
- 21 CFR Part 11
- NIST Compliance
- Microsoft SSPA



## Enterprise Risk

- Enterprise Risk Management (ERM)
- Specific Risk Assessments (Reputation, Compliance etc)
- Enterprise Risk Assessments
- KRI Library
- Risk Library
- Operational Risk Management
- Business Strategic Risks
- ERM Benchmarking
- ERM Framework Implementation
- Risk Management Policy
- Social Media Risk Management
- Market Risk
- Credit Risk
- Liquidity Risk
- ICAAP
- End User Computing (EUC) Risk



## GRC Technology

- Third Party Risk (TPRM) Software
- Internal Audit Software
- Risk Management Software
- Prevention of Insider Training Compliance Software
- Legal Compliance management Software
- Board & Secretarial Compliance Software
- Labour Compliance Automation Software
- Contract Management Software
- Litigation Management Software
- Document Management Software
- Whistleblowing Software
- Cyber Security Software
- Automating Accounts Function Software
- Treasury Management Software
- Data Analytics Tool



## GRC Trainings

- E Learnings
- ERM Training
- Risk Assessment & Mitigation Training
- Fraud Risk Training
- AML Training
- Board Training (Short Duration)
- ISO 31000 Training
- Business Continuity Training
- Information Security Awareness Training
- Third Party Risk Management Training
- Women Safety Training
- Business Ethics Master Class
- Cyber Security Training
- Anti Bribery/ Corruption Training
- DCPD (Data Privacy Certificate)
- Privacy Awareness Training
- Operational/ Credit Risk Training



## GRC Recruitment

- Independent Director For Corporates
- Virtual Risk Manager
- Full Time Risk / Internal Audit Professionals
- Part Time Risk / Internal Audit Professionals Full-Time



**Risk • Pro**



**You need to find a balance between RISK and REWARD**

# SAS 70 / SSAE 16 / SOC 1 / SSAE 18 / SSAE 21/ SOC 2 etc

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Effective June 15, 2022

SSAE 18 is now SSAE 21

All SOC 1, SOC 2 and SOC 3 reports are done under the SSAE 21 standards

SAS 70, SSAE16, SSAE 18 are old terms



**This logo is worth a lot to YOU..... and us**

# SOC Report Background





# What are SOC Reports

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- ❖ “Service Organization Control reports are designed to help service organizations, organizations that operate information systems and provide information system services to other entities, build trust and confidence in their service delivery processes and controls through a report by an independent certified public accountant.”
- ❖ – American Institute of Certified Public Accountants (AICPA)

# Types of SOC Reports

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## SOC 1

- Previously called SSAE 18
- Mainly financial reporting and operations related controls

## SOC 2

- Trust Principles
- Defined list of criteria
- Restricted use

## SOC 3

- Trust Principles
- Can be shared to general public and on website

# Examples of Principles and Criteria

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## Security

- IT Security policy
- Security Awareness and communication
- Risk Assessment
- Logical Access
- Physical Access
- Security Monitoring
- User authentication
- Incident Management
- Asset Classification
- Personnel Security
- Configuration Management
- Change management

## Availability

- Availability Policy
- Backup and restoration
- BCP
- DRP

## LIST OF POLICIES AND PROCEDURES

- ❖ Organisation Charts
- ❖ Setup of Committees, Meetings, Charters, roles etc
- ❖ Roles and Responsibilities, Job Descriptions of all positions
- ❖ Information Security Policy (various sub policies forming part of Security policies)
- ❖ Logical and Physical Access procedures
- ❖ System / network diagrams, boundaries
- ❖ Change Management Policy, process and formats/logs
- ❖ Incident Management Policy, Process and formats/Logs
- ❖ Release Management
- ❖ Data Classification Policy
- ❖ Periodic Security monitoring Framework / Dashboards
- ❖ Risk Identification and Assessment Process
- ❖ Disaster Recovery
- ❖ Business Continuity Policy
- ❖ Code of Conduct
- ❖ HR Manual
- ❖ Performance appraisals
- ❖ Information Security Awareness Training

# Typical Project Execution Plan



Phase	Elements	Timelines
Engagement	<ul style="list-style-type: none"> <li>•In person meeting /phone meeting</li> <li>•Contract Signing</li> </ul>	Day 1
Diagnostic and Gap review	Review of current operations and recommend additional controls based on SSAE checklist	2-3 days onsite and 2-3 weeks offline.
SOC 2 Type 1	<p>Once all the gaps, are fixed, we select an audit date/ cut off date and review all evidences.</p> <p>Issue of SOC 2 Type 1 Report</p>	Within 3-4 weeks
SOC 2 Audit	Test of controls covering period (6 months or 9 months)	2-3 days onsite. This is usually after 6-9 months from Type 1 report.
Report	Issue of SOC 2 Report	4-5 weeks from audit completion



# Case Study – Times Internet Limited – SOC 2

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## Company Objectives

- The Times Cloud Platform exists for one purpose: to better enable user to access, discover, and enjoy products and services that they'll love.
- Define robust policy and procedures and
- Define IT controls for various processes in each vertical

## Methodology

- Develop Governance controls based on requirements of SOC 2 standard
- Adopt a risk based methodology for identifying, assessing and mitigating risks and monitoring them for keeping risks under control.
- Review and develop robust Standard Operating Procedures for key processes.
- Develop ITGC Controls Matrix across the various processes to identify risks

## Challenges

- Multiple business units with a lot of customer interface.
- Obtaining sign-in from a variety of stakeholders including people from top, middle and low level management spread across locations
- Prioritizing risks and maintaining a secure infrastructure to ensure that design of controls promotes the confidentiality, integrity and availability of IT systems

## Other related Services



# GDPR - How Riskpro can help

- Review current practices against GDPR requirements
- Full data audits
- Establish frameworks to address GDPR
- Align to Best practices

## GDPR Maturity Assessment



- Develop a roadmap to smoothly implement GDPR once the gaps are known
- Privacy policy

## GDPR Transition Plan



- You may already be doing a lot more than you think.
- Mapping of current framework with GDPR
- We will integrate GDPR framework with ISO 27001 Privacy

## Integration with other Frameworks



- Carry out a self assessment review of your GDPR implementation against the requirement and issue a review / certification report

## GDPR Self Assessment / Certification



- We can provide data protection officers on a retainer basis to help with the implementations
- Recruit a full time DPR if needed

## Data Protection Officers



- Riskpro can perform one time or periodic Privacy Impact assessment as required by law

## Privacy Impact Assessments



# Type of HIPAA Compliances

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## Extended Compliance

Exposed to Electronic protected health information (ePHI).

Have to implement a lot more process based as well as technical controls from the security/privacy rules..

Riskpro also need to see the physical location since physical safeguards are also involved and hence a visit is often required.



## Simple Compliance

Just develop/sell the software that is used by clients in HIPAA processes then the software & its implementation has to have certain technical controls to be HIPAA compliant

For assessing a software system to be HIPAA compliant, Riskpro can do a checklist approach after understanding the situation.



# HIPAA Framework – Where you need to be

<b>Administrative Safeguards</b>	§164.308(a)(1)(i)	Security Management Process
	§164.308(a)(2)	Assigned Security Responsibility
	§164.308(a)(3)(i)	Workforce Security
	§164.308(a)(4)(i)	Information Access Management
	§164.308(a)(5)(i)	Security Awareness and Training
	§164.308(a)(6)(i)	Security Incident Procedures
	§164.308(a)(7)(i)	Contingency Plan
	§164.308(a)(8)	Evaluation
	§164.308(b)(1)	Business Associate Contracts and Other Arrangements
<b>Physical Safeguards</b>	§164.310(a)(1)	Facility Access Controls
	§164.310(b)	Workstation Use
	§164.310(c)	Workstation Security
	§164.310(d)(1)	Device and Media Controls
<b>Technical Safeguards</b>	§164.312(a)(1)	Access Control
	§164.312(b)	Audit Controls
	§164.312(c)(1)	Integrity
	§164.312(d)	Person or Entity Authentication
	§164.312(e)(1)	Transmission Security
<b>Organizational Requirements</b>	§164.314(a)(1)	Business Associate Contracts and Other Arrangements
	§164.314(b)(1)	Requirements for Group Health Plans
<b>Policy, Procedures, &amp; Documentation</b>	§164.316(a)	Policy and Procedures
	§164.316(b)(1)	Documentation

# Some of Our Risk Advisory Clients

Manufacturing	Manufacturing	IT Services	Others	NBFC	Insurance
					
					
					
					
					
			And Many More Clients		
					
					

# Some of Our BFSI Clients

Banking	Banking	Insurance	International	International	Others
					
					
					
					<div>And Many More Clients</div>
					
					
					
					


# Some of Our IT Advisory Clients

IT Services	IT Services	Technology	Consulting	Manufacturing	Others	Others
						
						
						
						
						
						
						
						

And Many  
More Clients



# Some of Our SSAE Clients

IT Services	IT Services	IT Services	IT Services	IT Services	IT Services	IT Services
						
						
						
						
						
						
						
						

# Some of Our SSAE Clients

Software	Software	Consulting	Others	Others
				
				
				
				
				And Many More Clients
				
				
				

# Some of Our GDPR Clients

IT Services	IT Services	Consulting	Manufacturing	Software	Others
					
					
					
					
			And Many More Clients		
					
					
					

# Some of Our HIPAA Clients

IT Services	IT Services	IT Services	Software	Others
				
				
				
				
			And Many More Clients	
				
				
				



# Some of Our ISO 27001 Clients

IT Services	IT Services	Software	Consulting	Others
				
				
				
				
			<div>And Many More Clients</div>	
				
				
				

# Some of Our Technology Clients

Manufacturing	Manufacturing	Insurance	Others	NBFC	Pharma	Consulting
						
						
						
						
						
						
						
						

And Many  
More Clients

# Some of Our Training Clients

IT Services	Consulting	Manufacturing	NBFC	Insurance	Others	Public Sector (PSE)
						
	Walker Chandio & Co LLP					
						
						
						
						
						

And Many  
More Clients

# Some of Our Recruitment Clients

IT Services	Others	Consulting	Manufacturing	Banking	Insurance	Software
						
						
			 			
						
						
				And Many More Clients		
						
						





**New decisions bring new risks and to manage them better, connect with one of our team members!**





**Manoj Jain**

### Founder and Director

- CA, CPA, MBA-Finance (USA), FRM (GARP)
- Over 10 years international experience – 6 years in Bahrain and 4 years USA
- More than 27 years exp in risk management consulting and internal audits, Specialization in Operational Risk, Basel II, Sox and Control design
- Worked for Ernst & Young (Bahrain), Arab Investment Company (Bahrain), Navigant Consulting(USA), Kotak Mahindra Bank (India) and Credit Suisse(India)
- Sox Compliance project for Fannie Mae, USA ( \$900+ Billion Mortgage Company)

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**Laxmikant Gupta**

### Principal

- CA, CMA, CS, FRM,
- Laxmikant has over 25 years experience in risk management, governance, compliance, ethics, control, internal audit.
- His experience has been across areas like operational risk, market risk, settlement risk in addition to SEBI Compliances, internal compliances, governance norms based on new Companies Act, new Insider Trading laws etc.
- He headed risk management / compliance function for Franklin Templeton, Tata TD Waterhouse, Birla Sun Life, ICICI Venture, NCDEX. He also worked with I-Sec, A F Ferguson & Co.

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**Rita Shewakramani**

### EVP – Internal Audit & Risk Advisory

- Chartered Accountant, a Certified Internal Auditor (CIA) and a Certified Risk Mgmt Professional (CRMA).
- She has more than 25 years of post qualification experience into Internal Audits, Risk, Application Reviews, Operations / Process/ Internal control reviews, Fraud Investigations.
- She has worked with consulting firms like Baker Tilly Singhi Consultants Pvt Ltd, Price Waterhouse Coopers, EY, Aneja Associates and Corporates like Reliance (Internet Exchange), GE Capital, CMS Computers etc.

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**Ashok K Agarwal**

### EVP – IT Risk Advisory

- CISA| CRISC| ISO 27001 |ISO 20000 |CAMS|CENTS|CAIIB|Cyber, Cloud, and Cyber Security Professional
- Over 25 years of experience in the multiple Banking (Punjab National Bank- Delhi, AXIS Bank - Mumbai, DCB Bank – Mumbai and Bank Dhofar – Muscat - Oman) in IT leadership roles like eg. IT Management, Information Security Management and IT Audit.
- Since last 5 years, He is heading IT Risk Advisory and consulting practises across multiple sectors BFSI, Insurance, FinTech's and SEBI regulated entities. like Cyber Security, Digital security consulting, Network and Technology Infrastructure of Data Centre, IT Governance, and other regulatory compliances
- He earned a Master in Economics. He is banker turned technocrat with rich experience.

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**Vivek Dixit**

### **EVP – Risk Management and Governance Advisory**

- B.Com, DFM. Numerous Work related and Leadership trainings in Corporate World.
- Experienced, multi faceted, techno functional corporate professional with 38 years in the industry. viz. Dell, Microsoft, IBM, Atos (Origin), Ingersoll-Rand, Siemens. Global judge for certification of YB and GB Six Sigma projects in Dell.
- Associated with PMI significantly for past decade.
- Invited as a Speaker for various events.
- Passionate Graphologist, & conduct Logo Analysis.
- Career Mentor & Advisor.

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**Vikas Gupta**

### **EVP - Risk Advisory**

- CFA, MBA Finance (USA)
- Over 28 years experience in global Financial Services Industry.
- More than 15 years international experience in the USA, UK and APAC.
- Deep expertise setting and managing global deliveries in credit, market and operational risk, regulatory compliance, and corporate governance.
- Has held several executive positions with MNC banks including Chief Risk Officer (Wells Fargo), Chief Compliance Officer (Credit Suisse) and Head of Risk (RBS).
- Eminent industry connected leader with recognitions and credibility

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**Venkatkrishnan G**

### **EVP-Internal Audit & Risk Advisory**

- Chartered Accountant, CISA. ISO 27001 Certified
- More than 25 plus years of experience in the space of Internal audits, process and controls, IT audits, operations and finance
- In the past Venkat has worked with audit and consulting firms like Price Waterhouse, Deloitte and GT. In addition he has also worked in multinational corporates like IBM, Shell, SCB.
- He also did a stint in Muscat, Oman and has worked in various engagements in the USA, Far East and UK.

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**Saswata Banerjee**

### **EVP – Legal Compliance**

- B.Com LLB, FCMA, DISA, MBA Fin, ISO27001 and ISO45001 certified
- Experienced of 26 years in the Internal Audit & Business Consulting
- Worked in Legal Compliance Gap Analysis & Audits, Costing & Profitability, Process & Controls Internal audit of a large number of large companies as well as SMEs.
- Exposure in Retail, Pharma, Chemicals, Textiles, Real Estate & Infrastructure, Educational Institutions, Shipping & Logistics and Petrochemical Industries.

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**Nitesh Shanbhag**

### Senior Advisor – Strategy & New Initiatives

- PGDM – IIMA, B.E (Mech) – NITK, Financial Risk Manager (FRM -GARP)
- Over 25 years experience in Risk Assessment and Management covering credit risk analysis and credit rating, credit underwriting for corporate and equipment finance, impact and social financing, and Enterprise Risk
- Prior work engagements with National Skill Development Corporation, a PPP in the skilling sector; GE Capital Services India, and credit rating agency ICRA Limited.

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**Sucheta V. Upendra**

### Senior Vice President – Information Security

- MCA, CISA CRISC, CDPSE
- PCI-DSS QSA
- ISO 27001 and ISO 27701 LA
- DCPLA (DSCI Certified Privacy Lead Assessor)
- GRC professional with over 25 years of experience in the IT sector.
- Experience in consultancy and audits for various information security and data privacy standards.
- Worked for leading firms such as TCS, Siemens, and Cerner.

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**Ritu Thakkar**

### SVP – Information Security

- Around 20+ years of experience as an Implementer, Lead, Executor, Trainer, Information Security Auditor and IT Compliance in ISMS.
- Experience in SOC 2, ISAE 3402, ERM, Business Continuity, ITIL, GDPR, HIPAA, Enterprise Risk Management, Cloud Security, ITGC, Quality Management, Lean, QAI, Process Implementation, IT Operations, CMMI, Agile and Software Development Lifecycle (SDLC), Threat Intelligence, Data Protection and Compliance Management.
- Certified LA/LI ISO/IEC 27001, Certified ISO/IEC 27001 Information Security Associate, ISO/IEC 20000 IT Service Management Associate, Certified Project Management Essentials, Certified Foundations of Business and Entrepreneurship, Certified Lead Auditor ISO/IEC 9001, 14001, Certified ITIL, CEH, Certified Six Sigma White Belt, Green Belt, Black Belt.
- Company worked Riskpro India, Vakrangee Limited, Network Solutions – An IBM Company, CMS Computers, Ministry of Defence (MoD).
- Winner of Datacenter Summit & Awards under the category Risk Management, Bronze in the 13th Annual IT World Award in Women IT Category, World Award Information Security Awareness Program Excellence Awards (MediaPro), Info Sec Speaker for CISO Platform. Judge for Golden Bridge Awards, DG Award.

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**Natarajan Mohan**

### SVP – Risk Advisory

- ACMA, CISA, DCPLA, ISO 27001:2013 LA, PMP, CSM
- Over 27+ Years of varied experience in Internal Audit, Risk Management, Regulatory and Compliance audit, Cost Management, Project Management and PMO.
- Expertise in SSAE 21 (SOC) audits and consulting, ITGC, ISMS audits, internal audit, privacy & security risk assessment.
- Worked for leading companies like Sundaram Finance, Satyam Computers, Cognizant, Hexaware & Tech Mahindra.

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**Nehal Mapara**

### SVP – Information Security

- Chartered Accountant, ISO 27001 Lead Auditor
- 22 years of post qualification experience in internal audits, risk assessments, process enhancements, ISO 9001 & 27001 audits, compliances, commercial reviews, GDPR implementation and audits and SOC Audits
- Established Commercial function in Hutchison Global Services & Compliance function for Datamatics Business Solutions Ltd
- Worked with consulting firms like Axis Risk Consulting, Aneja Associates and corporates like Hutchison Global Services, Jet Airways, Datamatics Business Solutions Ltd.

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**Poonam Khandwani**

### VP – Risk Advisory

- FCA,LLB, Certified Forensic & Concurrent auditor ,with over 17 years of professional experience.
- Experience in Internal Audit, Statutory Audit, Risk based audits , ICFR reviews, SOX compliances, SSAE audits ,ERM engagements & Fraud risk assessment etc.
- Performed risk based internal audits across multiple industry segments namely, Irrigation, Cement, Chemical, Textile & Garment , Insurance, Banking industry, Telecom, FMCG,, Software development ,BPO etc

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**Pragya Pranati**

### VP-Risk Advisory

- Chartered Accountant, ISA (ICAI) MBA (Finance), ISO 27001, M.Com,
- She has over 16 years of experience with a mix of both corporate and consultancy.
- She has worked previously with Barclays (Pune) , Flextronics Technologies P. Ltd (Chennai/Pune), Exl Services P Ltd. (Noida)
- Her professional experience includes, ITGC compliance and review, SOP, internal audit, Application access management and Role management, Implementation of GRC Tool which includes preparation of functional specification, conducting UAT, training to WW stake holders and Go-live management

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**Anita Balasubramanian**

### VP – IT Risk Advisory

- ISACA CISM Trained, Certified ISO 27001 Lead auditor, ITIL V3 Expert, Prince 2 Practitioner, Certified Internal Auditor for ISO 9001,20000-1 standards
- She has around 16 plus years of experience in ISO 27001, Governance , Risk and Compliance, Internal Audits, Risk Management, Process/ Internal control reviews, Data Privacy and GDPR.
- She has worked with IBM, Oracle, Microland, Mindtree, Thirdware, Computer Science Corporation, Ramboll Etc.

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**Niveditha Hampiholi**

### AVP - Risk and Compliance

- MBA (Finance)| DSCI Certified Privacy Lead Assessor (DCPLA)| ISO 27001:2022 Lead Auditor
- She has over 18+ years experience in Risk Management and Internal Audits (mainly in Banking and Financial Sector).
- She also has specialization in operational risk, Sarbanes Oxley and Internal Controls.
- She has prior experience with Northern Trust, Ocwen Financial Services & ADC Telecommunications Inc.

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**Shalini Gundu**

### AVP – IT Risk Advisory

- Bachelor of Accounting and Finance (B.A.F.)
- Certified Lead auditor for ISO 27001 : 2022 and ISO 9001:2008, Certified Six Sigma Green Belt and ITIL Professional.
- She has more than 13 years of experience in External Audit, consulting and implementation for SSAE 21 and ISAE 3402. Internal audit for SSAE 16 and 18, ISAE 3402, ISMS, Integrated audits, QMS and CMMI.
- She has worked with firms like Softtek India Pvt Ltd, eClerx India Pvt Ltd, WNS Global Services, Intellinet Global services etc

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**Vinaya Punekar**

### Information Security Consultant

- Chartered Accountant and Certified Information Systems Auditor (CISA), ISO 27001 – LA, CCSK
- Vinaya has 23+ years of post qualification experience in
- SOC1, SOC2 audit/ readiness assessments/ implementation
- ISMS implementation, audits
- ITGC/ ITSoX / IFC testing, Internal Audit
- She has worked with Big4 and other consulting forms.
- She has also worked across industries such as Software, Manufacturing, Power and Telecommunications.

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**Sonakshi Sinha**

### Senior Manager – Data Privacy and Legal

- Legal professional with years of experience in the domain of data privacy, risk advisory and legal advisory.
- She has experience in IPR, Data Privacy Implementation and Audits, Data Privacy Impact Assessment, Operations/ Process reviews, Data Protection Training and awareness for various data privacy regulation around the globe.
- She has handled multiple roles over the years.

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Chennai	Hyderabad	Kolkata	 <b>Let's Innovate Together</b>
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A person wearing a white shirt is holding a smartphone in their right hand, positioned over a laptop keyboard. The background is slightly blurred, focusing on the hand and the phone. The overall scene suggests a professional or business context.

**Risk • Pro**

**Connect with Risk Professionals**

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