

# era

KAIROS

methodware



*Integrated GRC solutions for all your risk, compliance and audit needs*

*GRC has evolved—you need to be able to show benefit to the organisation beyond filling out forms or ticking boxes, while still addressing the fundamental challenges.*

## OPPORTUNITY

### THE POSITIVE SIDE OF RISK

Over the last ten years, risk management has focused on the negative. How much could we lose? What will the market think if something happens? Although these questions are critical, they don't provide you a complete picture. Isn't there another side to risk—the upside?

At Methodware, we believe that understanding the opportunities inherent in risk is just as important to your business. For the next generation version of ERA, we've adopted the ancient Greek term for opportunity—Kairos. Efficiency, ease of use, better alignment with the business—these are all benefits of ERA Kairos that your organisation can leverage to pursue great opportunities.

Professionals responsible for GRC face many challenges—a constantly shifting risk and compliance landscape, the perception that GRC functions and the rest of the business don't see eye to eye, and pressure to justify the approach and value of these functions.

Methodware has answers to those challenges, thanks to our revolutionary new GRC platform, ERA Kairos. The latest version of our proven risk, compliance and audit software gives you the power of personalisation.

You need a GRC solution for your particular goals, your team and your customers—this is critical to get individuals engaged. Other solutions promise flexibility, configuration or workflows, but everyone ends up with the same thing.

The ERA Kairos difference? We help you give users their own personal views of GRC, based on your organisation's specific needs and data requirements. This leads to a more intuitive experience for your users, so you can spend less time talking about how and more about why and what's next. >>

*ERA Kairos not only matches your business processes and terminology, but is personalised for as many individual work styles as you want, going beyond workflow.*

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## *Personalised GRC makes it easier for individuals to take ownership and become invested in success.*

**H**ow does ERA Kairos deliver personalised experiences? Through the use of methods and views. Workflow is a common, overused term in GRC that has lost its meaning. Instead, Methodware uses the term method to describe the process and steps required to complete a task.

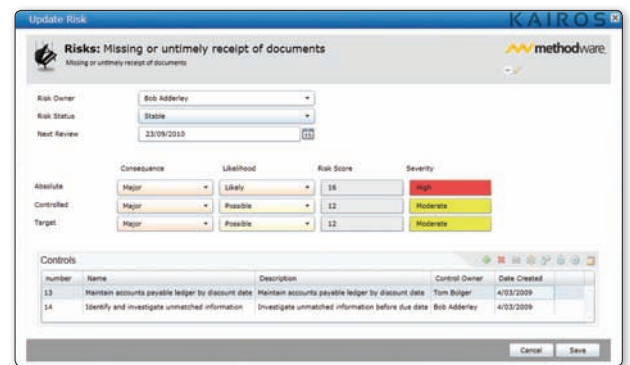
Methods can be as simple or complex as you want, depending on your process and users. Even screens can be clean and streamlined, or full of information and design.

Methods incorporate business logic and intelligent decision trees, so you can exactly match your needs. The screens and steps of a method are all controlled by you—drag and drop text, images and fields in the screen, link screens together and add visual cues. There's no need for programming!

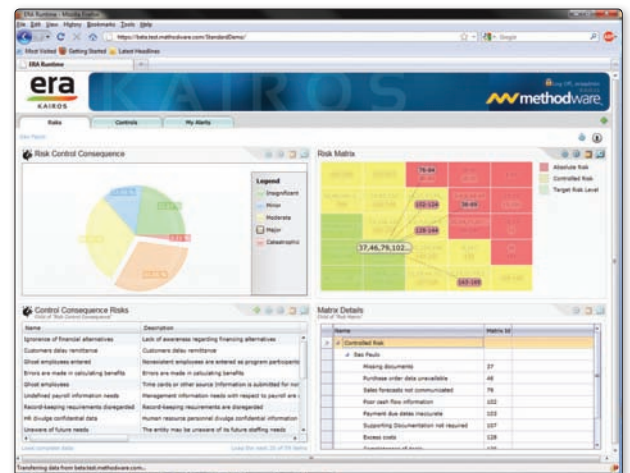
The ERA Kairos dashboard allows you to not only launch methods but see and analyse the GRC data that's important to you. Dashboard views are also personalised, presenting data graphically, in hierarchies or in lists. Sections of each view can be connected to one another, allowing you to click on one so both sections update, giving you drill-down capability on a single screen.

Views can be set up individually or centrally and then distributed across the organisation. Views are tied to security, so users only see data they should. Set up as many or as few as you need.

*Use our library of methods to get started or build your own.*



*View GRC data at a glance.*





## BENEFITS

**More Intuitive Usability.** Personalisation lets people work the way they're most productive. Refresher training will be unnecessary, as your team will find the use of ERA Kairos very natural.

**Reduced Support.** Spend less time reminding your users how to do something and more time talking to them about their data—why did something happen and what might happen next?

**Increased Efficiency.** Easier to use means less time. End users spend less time trying to remember how to do something, so assessments are completed faster. GRC professionals can focus on the data rather than its collection process.

**Improved Flexibility.** As your business evolves, easily reflect new circumstances in ERA without programming or database changes.

**Better Alignment Between GRC and Business.** Reduces conflicting priorities, ensures risks and metrics are valuable and puts everyone on the same page.

**Deeper Understanding of Your Risk Portfolio.** Get a clearer sense of what is happening and what could happen. Use that with your organisation's risk appetite and business objectives to identify the right opportunities to pursue.

## OTHER KEY FEATURES

**Reporting:** Over 350 standard reports, plus secure feeds to third-party reporting and business intelligence tools.

**Incidents:** Log, track and analyse incidents and submit anonymous whistleblower or complaint reports.

**Performance Measurement:** Link your GRC activities to your business objectives and track individual progress according to metrics you define.

**International Standards:** Supports ISO 31000 and AS5 as well as COBIT, Basel II, SOX, PCI and Solvency II.

**Planning and Scheduling:** Structure audits and assessments according to priorities, available resources and skill sets.

**Full Data Integration:** All elements of ERA Kairos share a central data store as standard, unlike other solutions that require separate modules.

**Many Uses:** The data model allows departments to share data and processes or work independently on different functions.

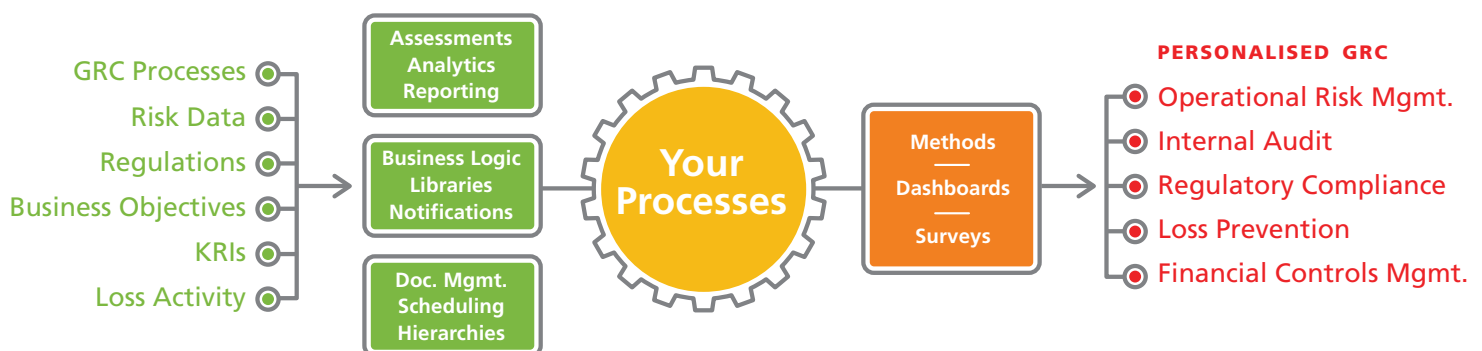
**Business Logic:** Establish rules to help manage end users.

**Notifications:** Set up alerts both within the application and through email.

**Browser:** End users simply launch IE, Firefox or Chrome to use ERA Kairos.

**In the Cloud:** Available either through the Amazon cloud or in-house installation.

**ERA KAIROS FLOW.** No matter how complex your GRC situation, ERA Kairos helps your users relate to it.



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## methodware™

Methodware is a world leading provider of risk, compliance, audit and investigations software with over 1,900 clients in 80 countries. Our proven solutions are used every day by banks protecting against fraud, utilities managing delivery risks, insurance companies safeguarding investments, police forces investigating organised crime and governments fighting corruption.

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## KAIROS

ERA Kairos, the revolutionary new GRC platform from Methodware, allows us to deliver client-specific solutions across any industry or jurisdiction, with clients using ERA for enterprise and operational risk management, risk-based internal auditing, regulatory compliance, data privacy, incident management, loss prevention, financial controls management, performance measurement and vendor management.

ERA Kairos helps you align your GRC activities more closely with your business priorities, streamlines your assessment, review and data entry processes and gives you a clear picture of the complexity of your risk portfolio—helping you identify great opportunities to pursue.

To learn more about ERA Kairos, contact your nearest Methodware office.

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*Talk less about how  
and more about why  
and what's next.*

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